



Spinal Homecare are a specialist agency providing support needed for people to lead an independent life, whatever the level of disability.

“Your Life, Your Way”

The Company was established in 2002 and has two Company Directors who have considerable experience in the Care Sector and especially Spinal Cord Injury. In addition to providing a national (UK) live in service, we have also established a domiciliary day care service in the Lune Valley area.

Directors



Tony Lyons
Managing
Director
(Finance)



Andy
Swanson
(RGN)
Nursing
Specialist in
SCI.

Team

Kirsty Sims

Kirsty is the Regional Care Manager for the South of England. (Kirsty is based in London)

Carol Bebb

Carol is the Regional Care Manager for the Midlands. (Carol is based in Wales)

Michelle Howard

Michelle is the Regional Care Manager for Wiltshire and surrounding counties. (Based in Swindon)

Emma Stewart

Emma is the Accounts Assistant and Trainer.

Laura Percival

Laura is the Care Manager and is based in Kendal. She arranges all the placements.

Laura Shallis

Laura is the Accounts Assistant and can be contacted in relation to wages and expense claims.

Glyn Rose

Glyn conducts interviews.



Spinal Homecare offices

Kendal

Clients

Supporting 40+ clients in their own home, these are both permanent and respite situations.

Staff

We have a 'Team' of up to 80 personal assistants working across the UK.

'ISO' and 'CQC' Information

'ISO' (International Organisation for Standardisation)

The ISO is a non-governmental organisation that is based in Geneva. The organisation is a world developer in standards, and co-ordinates the system. The 'ISO' is a voluntary standard and there is no legal authority to enforce the implementation.

Spinal Home Care voluntarily conform to the ISO 9001:2000 which is concerned with 'quality management' systems; this includes training and development, complaints procedures and risk management.

The ISO standard is seen as a sign of quality and provides assurance to both clients and staff who use the service and also registration authorities (CSCI). Spinal Home Care is inspected twice yearly to ensure that we conform to the standards; if standards are not achieved then they will revisit to confirm compliance.

www.iso.org

Care Quality Commission

The Health and Social Care Act 2008 (Regulated Activities) Regulations 2014 tell the domiciliary care providers the standards they must achieve. On 1st April 2009 the Care Quality Commission was introduced (CSCI no longer exists). They are the independent regulator of health and adult social care in England. CQC make sure health and social care services provide people with safe, effective, compassionate, high-quality care and encourage care services to improve. They will register, monitor and inspect all health and adult social care in England

The Regulation of Care (Scotland) Public Services Reform Act 2010

Scottish Ministers have developed and published their own National Care Standards. The current standards came into effect from 01/04/18 replacing the national Care Standards published in 2002.

The headline outcomes are-

I experience high quality care and support that is right for me.

I am fully involved in all decisions about my care and support.

I have confidence in the people who support and care for me.

I have confidence in the organisation providing my care and support.

I experience a high-quality environment if the organisation provides the premises.

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The Care Inspectorate is responsible for registering and inspecting the services listed in the Act.

Aims of the course

All newly recruited personal assistants are required to attend this 'Induction Course' in order to develop their skills and knowledge, enabling them to provide comprehensive and appropriate assistance under direction from a client who has a spinal cord injury.

Course Programme

- The Principle needs of the individual.
- What is a Spinal Cord Injury
- Moving and Handling Theory, Wheelchairs
- First Aid
- Medications Management
- Health and Safety, Fire Safety
- Communication and Recording
- Abuse
- Anatomy and care of the Bladder and Bowel
- Pressure Sores
- Bed Bathing
- Meeting the Client and Carer
- Autonomic Dysreflexia
- Signs of Infection
- Staff Training and Supervision

Assessment

Course participants must have experience in a range of key practical skills and have performed in an acceptable manner throughout the course in order to successfully complete the course.

Candidates will also be required to demonstrate their underpinning theoretical knowledge by completing written questions/exercises

Skills for Care

Skills for Care provides practical tools and support to help adult social care organisations in England recruit, develop and lead their workforce.

They became the home of the National Skills Academy for Social Care in 2014.

By working with organisations and sharing best practice, we help to raise quality and standards and make sure dignity and respect are at the heart of service delivery.

Course Programme

Course will be delivered by various team members online.

See your own 'Programme', as topics are covered you will be asked to sign and date your own document.